



## WORKSPACE SUPPORT

### MAKING YOUR WORKSPACE A SAFE PLACE

Work itself is *transforming* in unprecedented ways. Work is no longer a *physical place* we go to. The way in which office workers interact may have changed forever and many workers have now turned their *homes* into their **workspaces**.

With time more fragmented — split between work and personal responsibilities — keeping your *Frontline* workers connected, safe and secure is a must. The challenge that organisations now face is not only the security of protecting their business data, but also the capacity to manage and support your workers, keeping business momentum forward and managing your cost.

Workspace Support is a low fee support program for your business and your staff. You can have direct access to our onshore support team during business hours, 9am to 5pm, Monday to Friday. You and your organisation can have peace of mind that if something goes wrong, they have access to our certified staff.

#### DON'T WORRY - BE FREE TO DO WHAT YOU LOVE

This product is more than just support. You can also receive a dedicated Account Manager, free Domain Name Registration with Google DNS Hosting, SOPHOS Antivirus\* for your Windows or Mac devices, SPIN for Backup and CloudM\* to manage your corporate email signatures as well as your on-boarding and off-boarding. Not sure what you need, don't worry we do.

#### STOP WASTING MONEY

Stop wasting money on your IT Management with our one price product. This offering can work as your stand alone IT support or help you augment your existing support team.



# PROFESSIONAL SERVICES & SUPPORT

## SIMPLIFIED PRICING STRUCTURE FOR ALL STAFF

Geeks on Tap **Workspace Support** gives you the ability to simplify your support cost into an easy to understand model. Below is what is included in **Workspace Support**.



### WORKSPACE STANDARD SUPPORT

#### PROFESSIONAL SERVICES

- Helpdesk Support via Chat, Email & Phone
- Implementation of Google Workspace as per Google Security best practice
- Quarterly Account Review

#### INCLUDED SUBSCRIPTIONS

- Google Workspace Cloud Backup Licenses
- 1x Domain Name Registration for .com.au
- Google DNS Hosting

#### PRODUCT SUPPORTED\*

- Google Workspace
- Google Chrome for Mac & PC
- Google Classroom
- Google Jamboard
- Chromebooks & Chromeboxes
- Google Data Studio
- Google Cloud Platform
- Lastpass

**33.00** USER/MONTH

### WORKSPACE PREMIUM SUPPORT

#### PROFESSIONAL SERVICES

Workspace Standard Support  
+ Dedicated Account Manager

#### INCLUDED SUBSCRIPTIONS

Workspace Standard Support  
+ Windows and Mac SOPHOS  
End Point protection  
+ CloudM Manage

#### PRODUCT SUPPORTED\*

Workspace Standard Support

**38.50** USER/MONTH

Full-domain pricing, invoiced monthly, Geeks on Tap on panel accounts only  
For more comprehensive Managed Service Offers please call the office on 1300 885 489

#### The Fine Print

Prices listed are inclusive of GST. The STANDARD Support Package minimum of 10 users, PREMIUM Support Package minimum of 20 users. Support plans require a minimum 12 month commitment. The minimum user license count is updated monthly to reflect your active users and will be invoiced for the next month. This product does not include desktop, network or unmanaged devices. Support is provided by *certified* onshore staff and is triaged accordingly. One (1) .com.au domain is provided free of charge and is hosted with Geeks on Tap on Google Cloud Platform. Additional domains can be purchased and managed in the one account at additional cost. Minimum cost for STANDARD Support Package is \$3300, PREMIUM Support Package is \$7920. Full Terms and Conditions located: [geeksontap.com.au/terms-and-conditions](https://geeksontap.com.au/terms-and-conditions)

\*additional licensing/hardware may be required.